

CAMARENA PORTER OPTOMETRIST INC. TRADING AS



# COVID-19 PROTOCOL

**THE HEALTH AND SAFETY OF OUR VALUED PATIENTS AND  
EMPLOYEES REMAINS OUR HIGHEST AND GREATEST PRIORITY**

Our practice has been diligent in implementing health and safety measures  
that ensure your continued safety when you visit us.

Each one of our team members is empowered with the information and guidance  
needed to maintain the most stringent personal hygiene and preventative health  
measures at our practice.

**THE FOLLOWING ARE THE STEPS THAT WE HAVE TAKEN TO ENSURE YOUR  
OPTIMAL SAFETY AND COMFORT WHEN VISITING SPECTACLE WORLD:**



## Disinfection

- All equipment will be wiped down before and after use.
- When our colleagues are helping customers choose frames, they'll wipe each frame with an anti-bacterial wipe before they are tried on and after.
- Frames will be cleaned at regular intervals throughout the day.
- A designated person will ensure our cloakroom is cleaned and sanitized throughout the day.

- Our countertops, chairs in our waiting area and chairs throughout the practice, as well as door handles, pens and card machines will be wiped down before and after each use.
- We take great care to ensure that we meet a high standard of hygiene and sanitisation with our equipment, accessories and in our consulting rooms.
- When equipment is unavoidably in common use, such as telephones and keyboards, these will be sanitised between use. Employees will be held responsible for sanitising before and after use.



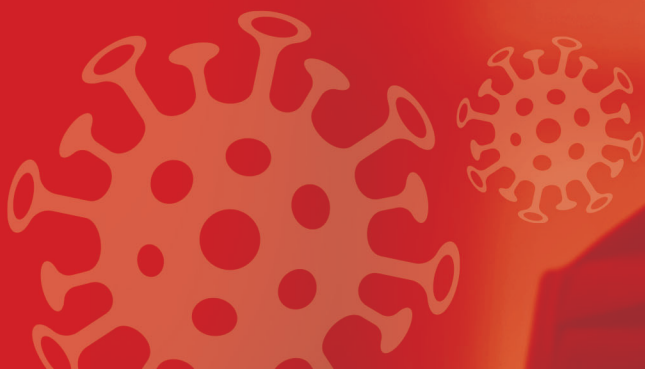
## Hygiene

- We have increased the amount of hand sanitiser available for use throughout the practice.
- Hand sanitiser will be available for use at the entrance of the practice.
- Face shields will be worn at all times by our staff.
- We request that our Patients wear a mask or face shield when entering the practice. Masks will be available to purchase at the entrance of the practice.



## Social Distancing

- Our staff will work in teams of 4 to allow rotation.
- Strict measures will be taken to control the quantity of patients in the practice.
- We have put recommended measures in place, where possible, to adhere to social distancing guidelines. The chairs in our waiting area are spaced further apart. Social distancing of 1.5 metres will be required in the practice.
- When required, we will courier glasses, contact lenses or accessories at a courier fee of R100.00.







# Guidance

- Signage will be put up in the practice to reinforce hygiene.
- Safety policies and procedures are in place, based on the advice of the NICD, if someone shows signs of COVID-19, such as a cough or fever.



# Screening

- Everybody will complete a health screening consent form before entering the practice.
- The temperature of patients and staff will be taken in order to detect fever.
- Record will be kept of all patients visiting the practice.
- We request that patients reschedule their appointment if they do not feel well on the day of their appointment.

We thank you for your support and assure you of our continued commitment to caring for your health and safety in our response to the Covid-19 Crisis.

**AS ESSENTIAL SERVICE PROVIDERS, WE TAKE OUR ROLE SERIOUSLY AND WILL CONTINUE TO GO THE EXTRA MILE TO KEEP OUR PATIENTS AND STAFF SAFE.**



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## COVID-19 . WE CARE